

I.R.P.S.

Intelligent Restruarant Paging System



Hostess station user's manual

Safety Notices

Please read all notices prior to using system.

This user's guide is intended for restaurant operators. These instructions are written in a way that can be easily comprehended, even by someone who has never used an IRPS product in the past. It is important that all operators read the entire manual prior to using to prevent personal or property harm. The handheld devices are water resistant however should be kept away from liquids to prevent any damage to the system.

Warning: To reduce the risk of fire or electric shock, do not expose this appliance to rain or moisture.



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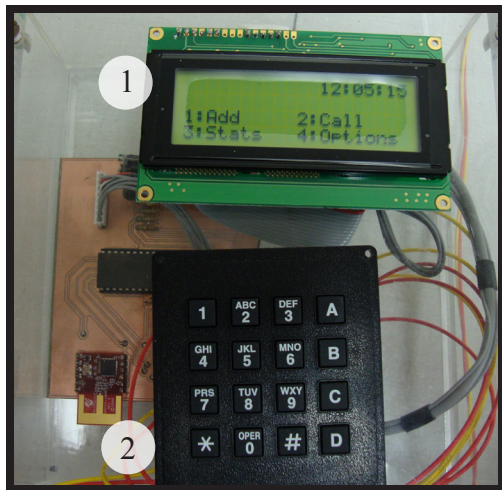
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Preface

Thank you for purchasing our product, the Intelligent Restaurant Paging System (IRPS). We hope you will appreciate the advanced technology incorporated into the IRPS. You will find IRPS is a fast, easy, and highly reliable product which requires little training to utilize.

While working with the IRPS, our company fully guarantees your satisfaction with our product. You will see highly accurate estimated wait in nearly every restaurant setting.

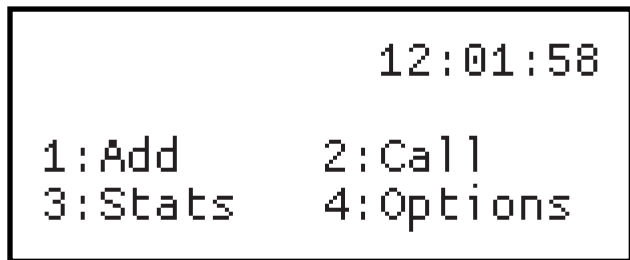
Getting to know the IRPS system



1. LCD Screen - Displays available options
2. Key pad - Used to interact with system

User Operations

Main Menu Screen



When first started, you will see this screen. Press **1** or **2** on the keypad to **add or call** a pager in the queue (page 7). Pressing **3** will bring up the **stats menu** (page 11). To change the different features of IRPS, press **4** on the keypad (page 8)

Add/Call Pager Screen

0000

12:01:58

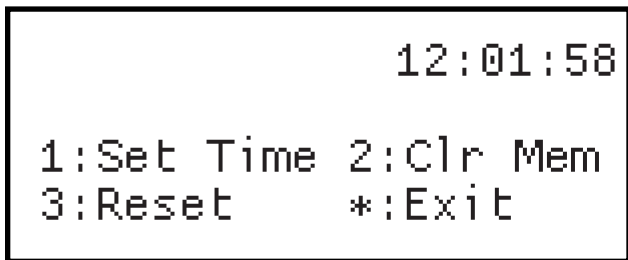
A:Delete

*:Exit

D:Transmit

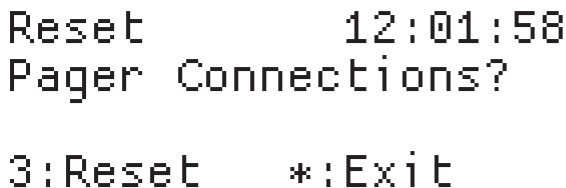
This menu is used to add or remove pagers from the queue. Type in the pager number (as indicated on the top of the unit). If you mistype the pager number, use **A** to delete the last entered number. When the pager number is shown in the upper left corner, press **D** to add/call that pager. If you would like to return to the main menu (page 6), press the * key.

Options Screen



This menu can be used to set the time of the unit (press **1**). By pressing the **2** key, the unit will clear all adaptive memory, effectively restarting the intelligent wait estimation system. To reset pager connections, press **3**. This will take you to a **confirmation** screen (page 9). If you would like to return to the **main menu** (page 6), please press the * key.

Reset Confirmation Screen

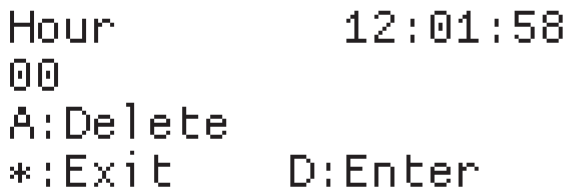
A rectangular box with a black border containing text in a monospaced font. The text is arranged in four lines: 'Reset' followed by '12:01:58' on the first line; 'Pager Connections?' on the second line; '3:Reset' followed by '*:Exit' on the third line.

Reset 12:01:58
Pager Connections?
3:Reset *:Exit

To re-initialize all pager connections in the system, press **3**. To exit back to the **options menu** (page 8), press the ***** key.

Note - This should only be used to reconnect to an unresponsive pager. Please see the troubleshooting section for more information.

Set Time Screens

A screenshot of a terminal window showing the 'Set Time Screens' menu. The text is displayed in a monospaced font. The first line shows 'Hour' followed by '12:01:58'. The second line shows '00'. The third line shows 'A:Delete'. The fourth line shows '*:Exit' followed by 'D:Enter'.

```
Hour                12:01:58
00
A:Delete
*:Exit             D:Enter
```

This menu is used to set the internal clock of IRPS. Type in the desired hour using the keypad and press **D** to set the hour. You may fix any errors using the delete key (**A**). To return to the **options menu**, press the * key. Once you enter the hour, you will be asked to enter the minutes in the same manner.

Stats Screen

```
Queue: 00      12:01:58  
Pagers Out:  
  
*:Exit
```

This screen shows the current queue size on the first line. On the second and third line, the number and order of the first ten pagers may be viewed. To return to the **main menu** (page 6) please press the * key.

Trouble Shooting

Keypad becomes non-responsive.

Press the 'A' button on the keypad.

If keypad still is non- responsive you will need to restart the device.

Pagers are charging incorrectly/unresponsive.

Ensure charging station has power.

Make sure pagers are set correctly on charging unit.

Allow at least one hour of charge time on a dead battery.

Base station LCD has no display.

Ensure power is being supplied to base station.

Reset base station.

The time is incorrect.

To change the time, in the main menu, press 3 for the options menu. Then press 1 to change set the time. It will then ask you for the current hour, type in the current hour and press D. Next, type in the current minute and press D. The time should now be correct.

[illegible]

Contact Information

If you need to contact Technical Support for this or any other IRPS product please call 701-555-9954 Monday through Friday from 8 am to 5 pm central time.

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